

# PEAK PERFORMANCE!<sup>TM</sup> Spectrum of Services<sup>®</sup>

Peak Performance!<sup>TM</sup> is a nationally recognized performance-enhancement training and development company. We help people improve the way they think about themselves and work with each other. A skilled, knowledgeable, and innovative team of experts, we're committed to developing long-lasting, client-centered relationships.

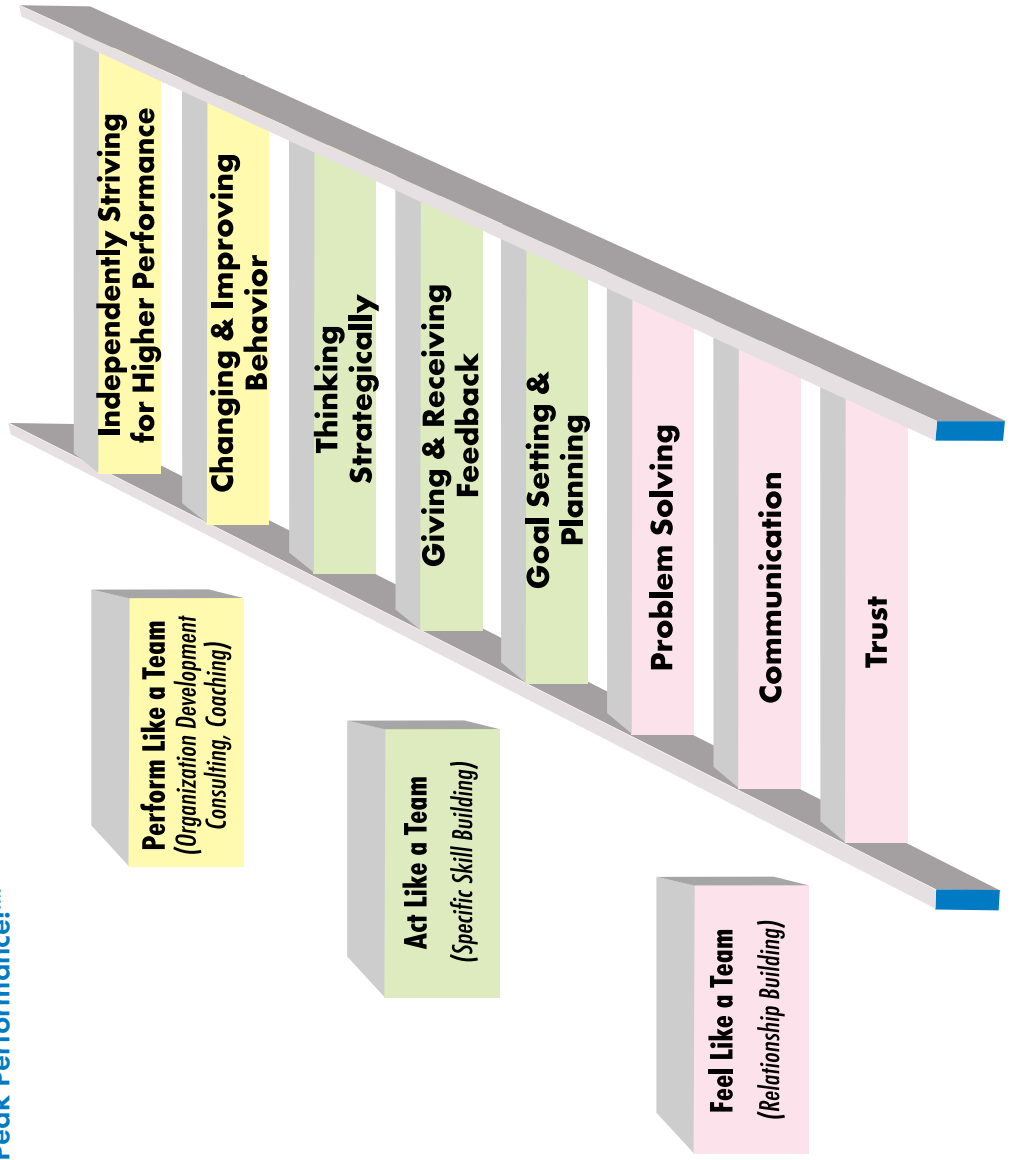


PERFORMANCE!

The **PEAK PERFORMANCE!<sup>TM</sup> Spectrum of Services<sup>®</sup>**, founded on the principles of the Ladder of Experiential Training, helps clients match their training needs with our proven training solutions. Each training module is based on current research in adult learning, and designed and proven to achieve specific targeted participant outcomes.

Please contact us to see how we can help you reach **Peak Performance!<sup>TM</sup>**

## LADDER OF EXPERIENTIAL TRAINING<sup>1</sup> Steps to Higher Achievement



<sup>1</sup> Used with the gracious permission of the author, Dr. Pollak and the Trainer and Developers Advisory, www.clubbusiness.com

## PEAK PERFORMANCE!<sup>TM</sup> SPECIAL EVENTS AND CUSTOM PROGRAMS

EACH OF THE PROGRAMS ON THIS PAGE HAS BEEN DEVELOPED, DELIVERED, AND REFINED TO CREATE A PROVEN AND RELIABLE PRODUCT.

<b>SPECIAL EVENTS</b>	Creating High Achieving Teams	Portrait By The Masters	Everyone's A Star!	"The Peak" Mobile Rock-Climbing Wall	Social Mixers! Body Building	Search & Rescue Survivor Challenge	Sailing Regatta	Corporate Challenge Scavenger Hunt	Land Navigation Adventure
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<b>Complementing the Authors Programs</b>	"Good to Great" Jim Collins	"The Leadership Challenge" Kouzes and Pozner	"The Wisdom of Teams" Katzenbach and Smith	"High Five" Spencer Johnson	"Who Stole My Cheese" Spencer Johnson	"The Six Sigma Way" Peter Pande	"The Fifth Discipline" Peter Senge
<b>Examples of Customized Training Programs</b>	Microsoft Windows XP Product Launch	US Navy Boosted In-House Team Training Program	Smiland Paint Company Vendor Appreciation Day	SYSCO Energized and Educated Sales Team	AT&T Launched New Sales Program	The American Red Cross Meeting Facilitation	Chili's Grill and Bar High Adventure Ropes Course with Leadership Training Component
<b>Specialized Modules</b>	Strong Employee Families	Company Picnics	Recreational Weekends for Organizations	Redefining Company Values	Product Launch Adventures	Meeting Facilitation Services	New Employee Orientation Programs



Peak Performance Training Systems, Inc., 627 W. Valley Blvd., Big Bear City, CA 92314  
phone: 909.585.3480 ■ fax: 909.584.9764 ■ e-mail: info@peaktraining.com ■ url: www.peaktraining.com

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# PEAK PERFORMANCE!™ Spectrum of Services

**MATCH YOUR TRAINING NEEDS WITH THE APPROPRIATE TRAINING MODULE.**

1. Consult the "Colorcoded Program Types" chart below to identify the Team Outcome and Desired Results and the corresponding Program Type to match your training needs.
2. Select a topic, i.e., "Communication" or "Leadership" that also matches your training needs.
3. Match the "Program Type" and the "Topic" to the corresponding module to give you the Peak Performance!™ training module best suited for your specific training needs.

## COLORCODED PROGRAM TYPES

Program Type	Team Outcome	Desired Results
Relationship Building	Feel like a Team	1) Gain new awareness and insights into critical team issues 2) See new potential and develop higher expectations
Specific Skill Building	Act like a Team	1) Acquire new skills 2) Practice skills for increasingly complex challenges
Organizational Development, Consulting and Coaching	Perform like a Team	1) Change behaviors by using new skills and receiving coaching from mentors 2) Take personal responsibility for performance and strive for much more

PROGRAM TYPES \ TOPICS	TEAM FOCUS	INNOVATION CREATIVITY	COMMUNICATION	CHANGE MANAGEMENT	SALES TEAMS	LEADERSHIP	CUSTOMER SERVICE	EFFECTIVE MEETINGS	MERGER & ACQUISITION
<b>Relationship Building</b>	Building Blocks of Teamwork	Expansion Thinking®	Beyond Cooperation	Profiting From Change	Achieving the Impossible	Coaching a Team vs. Commanding an Army	Customer Service Basics	Meetings: Fearful or Fantastic?	Building Common Ground
<b>Specific Skill Building</b>	Giving Great Feedback	Hey, No Problem®	First Try Communications®	Mastering The Skills of Change	Can-Do Culture	Leading as Coaching	World Class Customer Service	Meetings That Really Produce	Integrating Cultures
<b>Organizational Development</b>	Developing Guiding Principals & Core Values	Profiting From Creativity	Let's Talk™ : Collaboration and Communication Between Managers	Change Through Coaching	Consultative Sales Training	Optimizing Leadership® Impact	Implementing World Class Customer Service	Meeting Facilitation, Strategic Planning Sessions	Out of Two, One

<b>Special Events</b>	<b>Ignition Experience</b>	1) Unique, FUN, high-energy, hands-on, interactive ignition experience 2) Co-create an incredible event that they'll be talking about for months
<b>Open Enrollment Programs</b>	<b>Personal Effectiveness</b>	1) Achieve your goals, lead better teams, develop a plan for success 2) Join an interdependent community of high achievers

